

Cancellation conditions and refund of stay.

Don't wait until the last minute! Book with a light mind !
Le Neptune offers you flexible cancellation conditions !

During this particular period, to allow you to book with complete peace of mind, Le Neptune offers you more flexible cancellation conditions.

In case of cancellation by the camper without subscription to the cancellation guarantee.

Cancellation without charge*, for one of the following reasons (preventing the booked stay) :

- Confinement concerning the traveller's place of residence.
- Border closure.
- Administrative closure of the campsite.
- Quarantine on arrival of the client or on the client's return to his or her country.
- Limitation of travel to a number of kilometres that does not allow the traveller to come to the campsite.

In the event of cancellation due to the reasons mentioned above, the deposit paid (excluding the booking fee) for the reservation of your stay at the Neptune will be fully refunded. However, this cancellation will not give rise to the payment of damages.

We inform you that the cancellation conditions don't cover the case of illness related to the Covid-19.

It's up to the client to contact his own insurer or to contract with the FFCC (contract downloadable on www.leneptune.com).

except reservation fees (12€).